OMB Control No.: 2127-0004

Not sequential

Part 573 Safety Recall Report

23V-046

Manufacturer Name: Honda (American Honda Motor Co.)

Submission Date: FEB 02, 2023 NHTSA Recall No.: 23V-046 Manufacturer Recall No.: 6DW



Manufacturer Information:

Manufacturer Name: Honda (American Honda Motor Co.)

Address: 1919 Torrance Blvd.

Torrance CA 90501

Company phone: 1-888-234-2138

Population:

Number of potentially involved: 114,686

Estimated percentage with defect: 100 %

Vehicle Information:

Vehicle 1: 2018-2020 Honda Fit

Vehicle Type: LIGHT VEHICLES **Body Style: HATCHBACK**

Power Train: GAS

Descriptive Information: The recall population was determined based on supplier and manufacturing records.

NR

The production range reflects all possible vehicles that could experience the problem.

End: NR

Production Dates: JUN 12, 2017 - NOV 30, 2020

VIN Range 1 : Begin :

Vehicle 2: 2019-2022 Honda HR-V

Vehicle Type: LIGHT VEHICLES

Body Style: SUV Power Train: GAS

Descriptive Information: The recall population was determined based on supplier and manufacturing records.

The production range reflects all possible vehicles that could experience the problem.

Production Dates: JUL 07, 2018 - APR 25, 2022

VIN Range 1 : Begin : NR End: NR Not sequential

Description of Defect:

Description of the Defect: The power circuit in the display audio unit was improperly designed. When the

engine is started with an ignition key, the cranking can cause the battery's state of charge to drop, which may prevent the display audio from booting up,

resulting in the failure to display the rearview camera image.

FMVSS 1: 111 - Rear visibility

FMVSS 2: NR

Description of the Safety Risk: If the display audio unit does not boot up, the rearview camera image will not

Description of the Safety Risk:

display, which may affect the driver's view and increase the risk of a crash or

Description of the Cause: The power circuit in the display audio unit was improperly designed.

Identification of Any Warning NR

that can Occur:

Involved Components:

Component Name 1: Unit Assy, Display Audio

Component Description: Audio Unit Assembly

Component Part Number: 39100-T5A-A21

Component Name 2: Unit Assy, Display Audio

Component Description: Audio Unit Assembly

Component Part Number: 39100-T5A-L21

Component Name 3: Unit Assy, Display Audio

Component Description: Audio Unit Assembly

Component Part Number: 39100-T5R-A21

Component Name 4: Unit Assy, Display Audio

Component Description: Audio Unit Assembly

Component Part Number: 39100-T5R-L21

Component Name 5: Unit Assy, Display Audio

Component Description: Audio Unit Assembly

Component Part Number: 39100-T7A-A21

Supplier Identification:

Component Manufacturer

Name: Denso Ten America, Limited

Address: 30155 Hudson Drive.

Novi Michigan 48377

Country: United States

Chronology:

October - November 2020

Honda observed a potential trend of malfunctioning display audio units and began to investigate the issue.

December 2020

Honda continued to investigate the issue by collecting parts and diagnostic information from dealers.

August – September 2021

Honda's investigation found the issue occurred after the engine was started.

May 2022

Honda found the issue only occurred on vehicles which used an ignition key to start the vehicle.

December 2022

Honda finalized analysis of the issue.

January 27, 2023

Honda determined that a defect related to motor vehicle safety and FMVSS noncompliance existed and decided to conduct a safety and noncompliance recall.

As of January 27, 2023, Honda has received 205 warranty claims related to the issue between March 20, 2018 and January 6, 2023 with no reports of injuries or deaths related to this issue.

Description of Remedy:

Description of Remedy Program: Registered owners of all affected vehicles will be contacted by mail and asked to take their vehicle to an authorized Honda dealer. The dealer will reprogram the display audio unit with updated software containing the proper boot up procedure.

> Owners who have paid to have these repairs completed at their own expense will be eligible for reimbursement, in accord with the recall reimbursement plan on file with NHTSA.

from Recalled Component:

How Remedy Component Differs Recalled components have the incorrect display audio software program.

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Identify How/When Recall Condition The software program for the display audio unit boot up procedure has was Corrected in Production: been improved.

Recall Schedule:

Description of Recall Schedule: Dealer notification is scheduled to begin and end on or about 2/03/2023.

Owner notification is scheduled to begin on and end on or about

3/13/2023.

Planned Dealer Notification Date : FEB 03, 2023 - FEB 03, 2023 Planned Owner Notification Date : MAR 13, 2023 - MAR 13, 2023

^{*} NR - Not Reported